Ashford and St. Peter's Hospitals NHS
NHS Foundation Trust

Paediatric Diabetes Escalation Policy

The Paediatric Diabetes service provides assessment, treatment, education and review of children and young people up to their 19th birthday including emergency support and treatment.

The MDT consists of the following healthcare professionals:

Consultant Paediatricians – Dr Shailini Bahl, Dr Sonali D'Cruz, Dr Ellie Day & Dr Naren Siva
Lead Paediatric Diabetes Specialist Nurse– Maria Roberts
Paediatric Diabetes Specialist Nurse–Sophie Clarke and Ann-Marie Peasey
Associate Paediatric Diabetes Nurses – Stacey Pullen
Paediatric Dietitians – Sarah Pearson and Cara Retief (Transition)

During office hours, contact details are as below:

1. Paediatric Diabetes Nursing Team

Office hours (excluding Bank & Public Holidays):
Monday – Friday 08.00 – 16.00

Office - 01932 723314 and 01932 726690
(This is for routine calls. Messages can be left on the answerphone)

Email – asp-tr.generalpaeddiabetes@nhs.net

2. Paediatric Dietitians – Sarah Pearson and Cara Retief

Office - 01923 723937 during office hours
Email – asp-tr.generalpaeddiabetes@nhs.net

3. Secretaries to the Diabetes Team

Office - 01932 722722 and 01932 722546

Out of hours access
Access out of hours is available via the General Paediatric Team through Paediatric ED or by contacting switchboard for the on call General Paediatric Registrar on **01932 872000**.

Clinical Guidelines
Initial advice by the General Paediatric Registrar is based on Paediatric Diabetes Guidelines available on the Intranet (Trustnet/Clininet):

http://trustweb.asph.nhs.uk/guidelines/paediatrics-by-category/#diabetes

If Registrar is unable to answer your query or unable to give appropriate advice from the Guidelines, they are to discuss the problem with the General Paediatric Consultant on call.

If the query remains unresolved, under the instruction of the General Paediatric Consultant, the query should be escalated to the **on call Paediatric Diabetes Consultant** who can be accessed via the switchboard.

If at any time during consultation there is concern that the condition of the patient is deteriorating, the parent and / or patient should be advised to attend their nearest Emergency Department.

Updated on: 04/06/2024